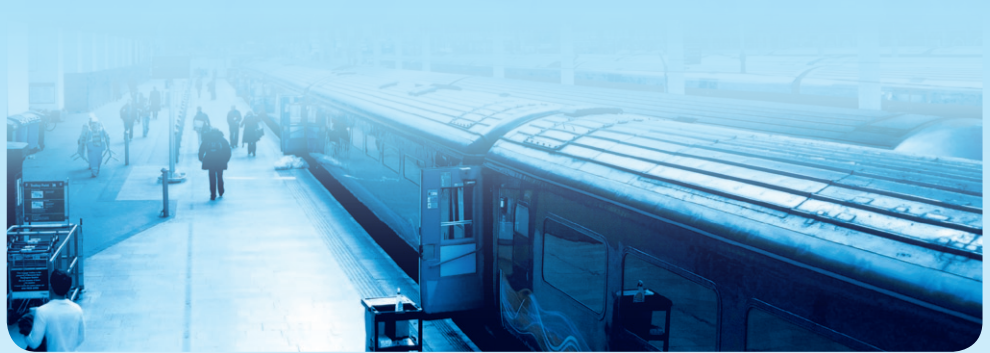




SCAS®-RAIL



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Scheduled Customer Announcement
System for Rail Networks



Voice Perfect Ltd | Voice Processing and Communication

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- Generates seamless, **real voice** arrival and destination announcements automatically from signalling or passenger information systems.
- One **consistent**, clear, intelligible voice can be created for the entire network. Announcements can be in **any language**, always using native speakers for maximum comprehension. This will become more important as high speed rail increasingly replaces short haul air transport.
- Able to link to visual arrival and departure boards to ensure full compliance with **disability discrimination legislation** as well as reducing passenger stress and enhancing the overall customer experience.
- Specific **ad hoc service issues** can be addressed, with advice for passengers for their journeys, including telling them when problems have been solved. This can eliminate the need for station staff to make their own announcements, improving customers' understanding of messages.
- A schedule of **safety and housekeeping announcements** can be made, including using a specialist, authoritative voice to differentiate safety announcements. This is a vital tool in the effective management of emergencies and security situations.
- Where stations are **shared** with airports, metros or event venues, information on services or safety can be linked ensuring improved passenger flow, resulting in fewer service delays.
- All messages, including promotional ones, can be created and directed to **specific station public address zones**, including retail malls and food courts. **Background music** can also be added to deter vandalism and improve the ambient environment for both customers and staff.
- Through the use of repertoires and hot keys, operation is **quick, user-friendly and virtually error proof**. Busy station staff are confident to create messages efficiently and ensure that they are regularly communicated to constantly changing passenger populations.
- **One-off pricing** with no annual licence fee.

Visit our website: www.voiceperfect.co.uk

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